

August 24, 2010

Dear Provider:

Effective October 1, 2010, the South Carolina Department of Health and Human Services is transitioning the Healthy Connections Kids (HCK) program to SC Healthy Connections (SCHC), also known as Medicaid. Since you are contracted with us for both health plans, the First Choice Kids portion of your contract will terminate and your patients will automatically be transitioned to First Choice at that time. Any of your patients who are enrolled in a case, disease or pregnancy management program will remain in that program after the transition.

Once transitioned, MCO-covered services and Healthy Connections-covered services will remain the same, and the billing guidelines will stay the same as current First Choice members. Members receiving behavioral health services will access those services the same as other Healthy Connections members. There is no change in the prescription preferred drug list or covered DME products.

The process to request prior authorization for services will remain the same, and all previously approved prior authorization requests will automatically be continued after the transition.

As First Choice members, the children will receive a new ID card and a new member packet from us and a new ID card from SCHC.

If you have any questions, please contact your Contract Management Representative:

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