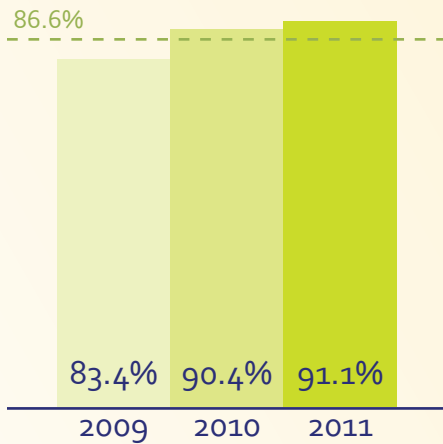




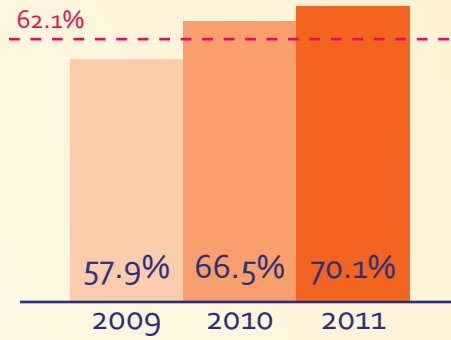
Quality Counts

Select Health of South Carolina HEDIS® Results

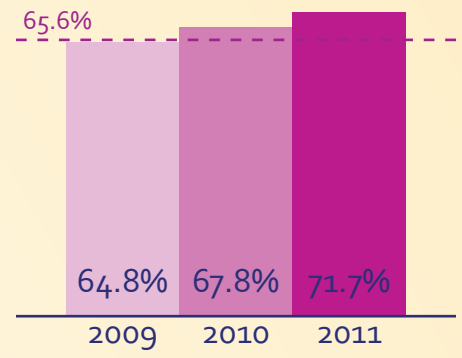
Select Health is dedicated to quality improvement. Our more than 200 Select Health associates work to provide quality access to healthcare as well as programs that empower our members to get care and stay well. ■ Our commitment to quality is demonstrated through our Excellent Accreditation rating from the National Committee for Quality Assurance (NCQA). ■ NCQA awarded our First Choice health plan with its highest accreditation status of Excellent for service and clinical quality that meet or exceed NCQA’s rigorous requirements for consumer protection and quality improvement. ■ We measure the clinical and utilization aspects of care and services our members receive by collecting data from claims encounters and medical records annually using a set of standardized performance measures called HEDIS® (Healthcare Effectiveness Data and Information Set). ■ The results below show how Select Health’s 2011 HEDIS outcomes demonstrate improving quality of care and services for members in many important areas. ■



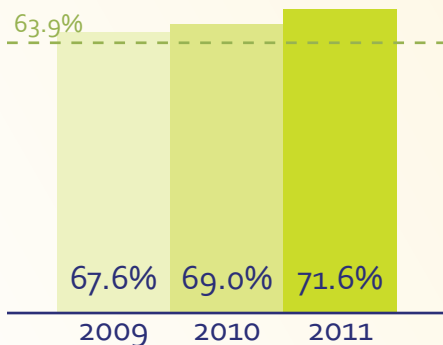
Timeliness of Prenatal Care



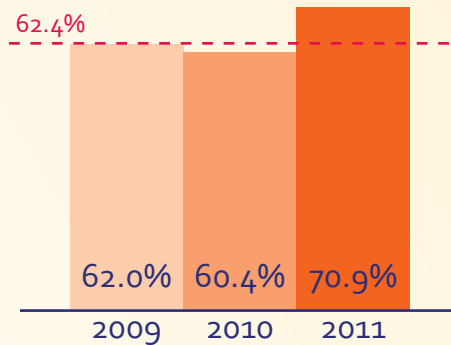
Frequency of Ongoing Prenatal Care



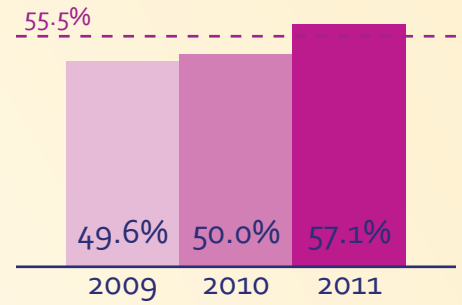
Appropriate Testing for Children with Pharyngitis



Postpartum Care Between 21 and 56 Days After Delivery



Cervical Cancer Screening



Chlamydia Screening in Women

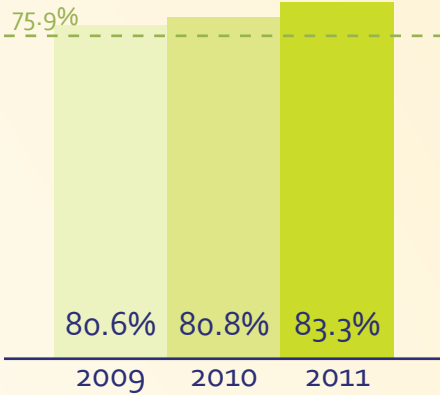
--- 2010 NCOA Southeast Region 50th Percentile (where data is available)

South Carolina Department of Health and Human Services has not approved these numbers.

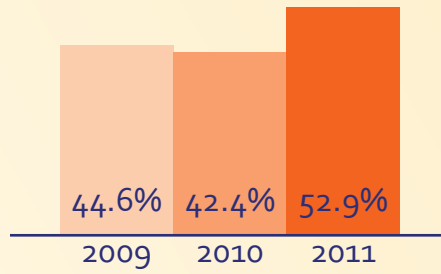


Quality Counts

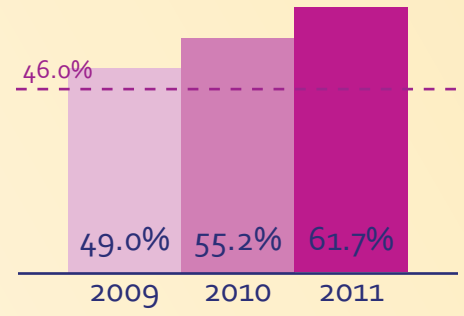
Select Health of South Carolina HEDIS® Results



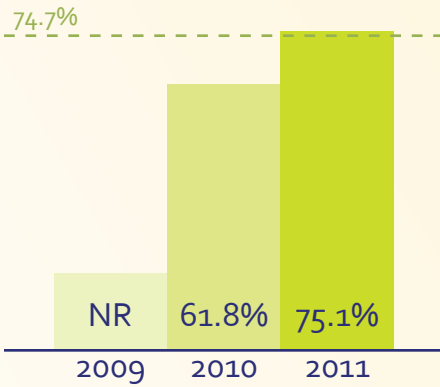
Comprehensive Diabetes - HbA1c Testing



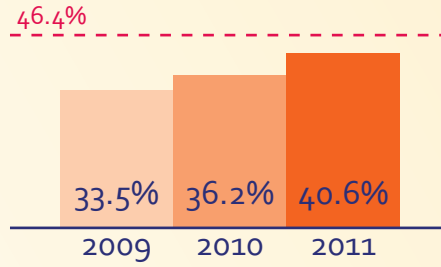
Comprehensive Diabetes - HbA1c Control



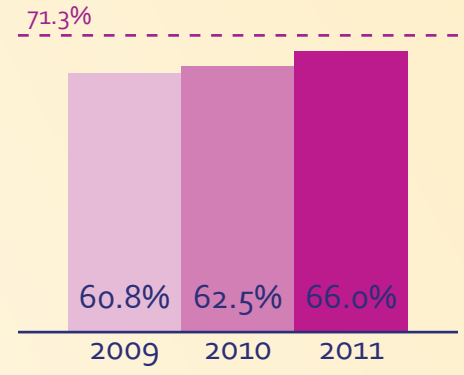
Comprehensive Diabetes - Eye Exam



Childhood Immunization Combo 2



Adolescent Well Care Visits



Well Child Visits in the 3rd through 6th Years of Life

----- 2010 NCQA Southeast Region 50th Percentile (where data is available)
South Carolina Department of Health and Human Services has not approved these numbers.

