

First Choice Fit® Marcus Lattimore Football Camps

Help us show our members how fun being healthy can be by spreading the word about First Choice Fit's Marcus Lattimore football camps!

First Choice Fit Football Camps with Marcus Lattimore are open to boys and girls ages 5 – 12, at no cost.

The camps include an exciting day of:

- Football drills.
- Health screenings.
- Health education.

There is something for everyone!

Campers and other guests can join us for our community health fair happening alongside the camp. The community health fair is open to the public at no charge. Body composition (height, weight, and waist), body mass index (BMI), and BMI percentile review will be offered to everyone. Total body fat percentage review will be available for anyone age 10 and older.

This is the last opportunity to join in the 2018 First Choice Fit Marcus Lattimore Football Camps:

Saturday, July 21 at Owens Field Park

1351 Jim Hamilton Boulevard, Columbia, SC 29205
8:30 a.m. – 12:30 p.m.



First Choice members may preregister by calling Reid at **1-843-569-4803**.

A limited number of spots are being held for members. Please encourage your First Choice members to attend! All others may register at www.marcuslattimore.com.

Pharmacy and Therapeutic Preferred Drug List (PDL) Changes

Removed June 1, 2018:

- Exelon 4.6 mg/24-hour patch
- Exelon 9.5 mg/24-hour patch
- Exelon 13.3 mg/24-hour patch
- Lantus 100 units/ml SoloStar
- Lantus 100 units/ml vial

Other Pharmacy Updates:

Remember to visit our website at www.selecthealthofsc.com/provider for up-to-date pharmacy information including:

- Changes voted on by the Pharmacy and Therapeutics committee.
- PDL updates.
- New prior authorization criteria and procedures for submitting a prior authorization.
- Pharmacy benefit restrictions or limitations.

For questions, please contact PerformRx Pharmacy Services at **1-866-610-2773**.

Notice of nondiscrimination

First Choice by Select Health of South Carolina complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. First Choice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Language services

If your primary language is not English, language assistance services are available free of charge. Call **1-888-276-2020 (TTY 1-888-765-9586)**.

HEDIS® SPOTLIGHT**Behavioral Health HEDIS measure: Initiation and Engagement of Alcohol and Other Drug (AOD) Abuse Dependence Treatment (IET)**

In accordance with the National Committee for Quality Assurance (NCQA) requirements, First Choice by Select Health of South Carolina is responsible for reporting use of drug and alcohol treatment services by members ages 13 years and older as of December 31 of the measurement year (MY).

According to HEDIS, the intent of the Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET) measure is to assess compliance with the initiation phase of the measure and the engagement phase of drug and alcohol treatment services for members with a **new** episode of AOD abuse or dependence.

This measure gives both the plan and the provider better insight into access to treatment services and adds important information about utilization of services for those with a substance dependence diagnosis.

Adjudicated claims data is used to assess compliance with the following:

- **Initiation of AOD treatment** within 14 days of the diagnosis either through an inpatient AOD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth or medication assisted treatment (MAT).
- **Engagement of AOD treatment:** members who had two or more additional AOD services or MAT with an AOD diagnosis within 34 days of the initiation visit.

Note: When coding for this or any other behavioral health HEDIS measure, refer to Select Health's Behavioral Health HEDIS Coding Guide, located in the NaviNet provider portal. If you do not have access to NaviNet, go to the portal and click on the **Sign Up** link to register.

Jump-Start Back-to-School

Select Health is proud to announce our 2018 back-to-school events for school-aged children and their families as a great way to get ready for a new school year!

These events are open to both First Choice plan members and the public at no cost and will include:

- Back-to-school information and health screenings.
- Children's activities.
- Food and drinks.
- Backpacks with school supplies (Backpacks are at no cost. They are for children in grades K through 12, while supplies last.)

Advance registration is required.

To learn more or pre-register, call

1-888-676-9588.

Schedule of events:**Saturday, July 14**

9 a.m. to noon
St. George Middle School
600 Minus Street,
St. George, SC
29477

Saturday, July 28

9 a.m. to noon
First Choice Community Center
217 Park Terrace Drive, Suite 100
Columbia, SC 29212

This will be the ninth year for the original Jump-Start event in Columbia and, for the first time, it will be held in our brand new First Choice Community Center, which opened December 2017. The new center is open and available weekdays (Monday through Friday), from 8:30 a.m. to 5 p.m. with a wealth of services and support, including a computer center, SC Benefit Bank access, and more. All are welcome to use the center!

Friday, August 3

9 a.m. to noon
Westside Community Center
1100 W. Franklin Street
Anderson, SC 29624

Saturday, August 11

9 a.m. to noon
Boyd Hill Recreation Center
1165 Constitution Boulevard
Rock Hill, SC 29720

Saturday, August 25

9 a.m. to noon
Academy for Careers and Technology
2697 East Highway 76
Marion, SC 29571

Providers and office staff are asked to encourage your patients to attend.



Staff pictured here: Bending: Tiffany Hutchens, Crystal McClurkin, Mildred “Mimi” McCully, CPNP
Second row: Michelle Means-Lott, Dr. Kimberley Barracco; Third row: Sarah Cantrell, FNP, Tammy Jones, Darlene Shetley, Regina Jordan, Monica Hayes

PROVIDER SPOTLIGHT Union Medical Center — Center for Pediatrics (Union, S.C.)

We often ask our providers to assist us with getting members in for well visits and other HEDIS-related appointments, and we would like to recognize and thank the **Union Medical Center (UMC) – Center for Pediatrics**, for its continuous efforts to close care gaps for its patients.

The entire practice is involved in scheduling specific days for First Choice members to complete needed screenings. All provider schedules are made available on these specific days for First Choice members, with the goal of closing as many care gaps as possible. The office staff works with Select Health’s Senior Health Navigator, and together they reach out to First Choice members with care gaps. In addition, whenever a First Choice member calls for an appointment, the staff reviews the list of First Choice patients who have care gaps and schedules the member on the assigned date for any screening needed.

“We know that our patients and their parents have very busy schedules, and therefore, wellness exams are sometimes overlooked,” said Michelle Means-Lott, Practice Manager for UMC — Center for Pediatrics. “Our effort as a team is to dedicate certain days to offer wellness screenings to our patients, with decreased wait times and extra staff to make sure our patients’ needs are met.”

Their advice to other provider offices to be successful at achieving HEDIS goals is to dedicate a day, especially for patients who are delayed in obtaining wellness screenings, and make it exciting. “Make it fun for the staff and patients,” Means-Lott said. “Our staff members enjoy dressing in jeans and fun T-shirts.”

“Our patients are our very special to us,” Means-Lott said. “Our patients are our family and friends, and we offer a warm and friendly environment that hopefully encourages them to make and keep their annual screening appointments.”

Kudos to Union Medical Center — Center for Pediatrics!

If you are interested in setting up screening days for your First Choice patients, contact:

Belinda Butler at **1-855-251-2264** — Upstate and Upper Midlands counties.

Kimberley Wilson at **1-855-397-0808** — Lowcountry, Lower Pee Dee, and Lower Midlands counties.

Important reminder

Electronic funds transfer (EFT) is available at no cost to Select Health providers!

Select Health contracts with Change Healthcare (formerly Emdeon) to give providers the option to receive payments through EFT or direct deposit.

Benefits of using EFT include:

- Fast, easy, secure payments.
- Reduction in paper remittance advices.
- The ability to view and print remittance advices online.

To register for EFT, complete the **E-Payment Enrollment Authorization Form**; this form is also located on the Select Health website at:

www.selecthealthofsc.com/provider/claims-billing/eft.aspx.

For questions, contact your Provider Network account executive.

Fraud, waste, and abuse contact information

To report or refer suspected cases of fraud, waste, and abuse, contact:

- **Select Health Fraud, Waste, and Abuse Hotline**
(secure and confidential, available 24 hours a day, seven days a week):
1-866-833-9718
Mail: Special Investigations Unit
200 Stevens Dr.
Mail Stop 13A
Philadelphia, PA 19113
- **Select Health Compliance Hotline**
(secure and confidential, available 24 hours a day, seven days a week):
1-800-575-0417

Providers may also report suspected fraud, waste, and abuse to:

South Carolina Division of Program Integrity Fraud and Abuse Hotline:

- Phone: **1-888-364-3224**
- Fax: **1-803-255-8224**
- Email: fraudres@scdhhs.gov
- Mail: South Carolina Fraud Hotline
Division of Program Integrity
1801 Main Street
Columbia, SC 29202