

ProviderAlert

To: Select Health of South Carolina Providers

Date: July 7, 2025

Subject: New Vendor to Provide In-Home Health Evaluations (IHE)

Summary: Select Health of South Carolina is partnering with Signify Health to provide in-home visits to members.

Select Health works with you to collect complete and accurate member health histories to help facilitate care management, as appropriate. To this end, we are asking for your continued support and collaboration to help ensure Select Health members with chronic health conditions are benefiting from routine monitoring and treatment services. As part of these efforts, we are partnering with Signify Health to conduct In-Home Health Evaluation (IHE) visits to assist us in better documenting our member's/your patient's healthcare conditions, diseases and other social demographic related factors. These in-home visits provide an opportunity to:

- Learn more about your patient's home environment.
- Gain information to help you guide your patient to appropriate disease-management programs.
- Receive a comprehensive view of your patient's medications.
- Give your patient a summary of all diagnoses and recommendations for follow-up care.

What Signify Health will do:

- Conduct in-person or online video IHE visits at no additional cost.
- Following the IHE, the patient's Primary Care Provider (PCP) will receive a summary report to better support you in managing the patient's health. The patient may also receive a one-page summary.

What a Signify Health IHE visit will NOT do:

- Replace any regular health care visits or the annual wellness exam.
- Prescribe medications or other treatments.
- Carry any additional cost to you or your patient.

Questions:

Visit the Provider section of the Select Health website for more information, news, and resources. If you need assistance regarding this communication, or other issues, please contact your Account Executive. Thank you for your continued support of our members.