

ProviderAlert



To: Select Health Providers

Date: September 18, 2026

Subject: Retrospective Review Vendor Transition

Summary: Select Health of South Carolina is transitioning retrospective review services from Cotiviti to HMS Gainwell, Apixio and Codoxo.

What’s Changing

Providers can expect to receive medical record requests or other review-related communications from one of the following vendor partners. Although our vendor partners are changing, the scope of retrospective review services remains the same.

Vendor	Review Support	Customer Service
HMS Gainwell	Retrospective data mining	833-907-0661
Apixio	Retrospective complex chart review	844-308-3781
Codoxo	Retrospective data mining and chart review	866-270-1951

This transition supports our ongoing work to improve accuracy, efficiency, and ease of doing business with Select Health. This transition is intended to support a more transparent, streamlined, and accurate review process and does not change provider’s contractual obligations or Select Health policies and requirements.

We’re Here to Help

If you have questions or need support, please contact your Provider Network Account Executive or Provider Services at **1-800-741-6605**.