ProviderAlert

Select Health of South Carolina

Healthy Connections

To: **Select Health Providers**

Date: **October 1, 2026**

Subject: **Select Health Pharmacy Benefit Manager Transition to Optum Rx Effective January 1, 2027**

Select Health will conclude pharmacy benefit management operations with PerformRx effective December 31, 2026. Effective January 1, 2027, Select Health will transition its pharmacy benefit management services to Optum Rx. Optum Rx will manage claims processing, rebates, mail order, and network contracting. Select Health's Pharmacy Department will continue to manage Formulary, Clinical Programs, Prior Authorizations and Member Services.

- The change to Optum Rx will not affect the comprehensive drug list.
  - SCDHHS periodically updates the comprehensive drug list. Please review it regularly for the latest covered drugs and prior authorization requirements.
  - The comprehensive drug list for Select Health can be found at https://southcarolina.fhsc.com/providers/pdl.asp

- **Prior authorization process**: **The process and telephone number for requesting prior authorizations will remain the same during this transition.**
  - Providers can call **1-866-610-2773** with prior authorization and/or other questions about pharmacy benefits and services.
  - Select Health will continue to process prior authorizations internally while supporting ePrescribing (eRx) submissions through Cover My Meds and SureScripts.
    - Links to both vendors are available on the Select Health website at https://www.selecthealthofsc.com/provider/member-care/pharmacy-prior-auth.

- We are working to keep our current pharmacy network available after the transition to Optum Rx. Any network impact is expected to be limited and affect very few members. Affected members will be notified directly and we will assist them in locating a new pharmacy within the Optum Rx network.
  - Select Health contracted pharmacies can be found at https://selecthealth.darwinrx.com/PharmacyLocator.

- The **Pharmacy Member Services** telephone number will not change. The number is **1-888-276-2020**. Members can call this number to ask about prior authorizations and/or other questions that they may have about pharmacy benefits and services.

Questions:

If you have questions about this communication, please contact your Provider Network Account Executive.