

Frequently Asked Questions

Select Health of South Carolina will conclude pharmacy benefit management operations with PerformRx effective December 31, 2026. Effective January 1, 2027, Select Health will transition pharmacy benefit management services to Optum Rx. Optum Rx will manage claims processing, rebates, mail-order pharmacy, and network contracting. Select Health's Pharmacy Department will continue to manage formulary oversight, clinical programs, prior authorizations, and Member Services.

Will the transition to Optum Rx affect the formulary or preferred drug list?

The transition to Optum Rx will not affect the preferred drug list.

- South Carolina Department of Health and Human Services (SCDHHS) updates the preferred drug list periodically. Please refer to it regularly for the most current covered drugs and prior authorization requirements.
- The formulary for Select Health can be found at [South Carolina Pharmacy Services Preferred Drug List](#)

Will the prior authorization process change during this transition?

No. The telephone number and process for requesting prior authorizations will remain the same during this transition.

- Prior authorizations will continue to be processed internally by Select Health.
- For questions about prior authorizations, call **1-866-610-2773**.
- Information about the prior authorization submission process and required forms is available at <https://www.selecthealthofsc.com/provider/member-care/pharmacy-prior-auth>

Will the pharmacy network change after the transition to Optum Rx?

We are working to maintain access to all pharmacies currently participating in our pharmacy network after the transition to Optum Rx. However, the change to Optum Rx may affect portions of the contracted pharmacy network available to members. If a pharmacy is affected, impacted members will be notified.

If a pharmacy that is not currently part of the Optum Rx network elects not to participate, we will assist your patient in locating a new in-network pharmacy.

- The contracted pharmacies for Select Health can be found at <https://selecthealth.darwinrx.com/PharmacyLocator>

Will provider support contact information for pharmacy benefits change?

The pharmacy clinical prior authorization telephone number will not change. Providers may call **1-866-610-2773** with questions about prior authorizations or other pharmacy benefit services.

Will member support contact information for pharmacy benefits change?

The Member Services telephone number for pharmacy benefit questions will not change. Members may call **1-888-276-2020 (TTY: 1-888-765-9586)** with questions about prior authorizations or other pharmacy benefit services.

Questions

If you have questions about this communication, please contact your Provider Network Account Executive.