

Committed to Quality Care

HEDIS® Results

HEDIS® Quality Measures	Select Health HEDIS® 2018	Select Health HEDIS® 2019	Quality Compass 2019 Medicaid Mean
Prevention & Screening			
Adult BMI Assessment	86.47%	87.44%	86.59%
Breast Cancer Screening (Mammogram)	62.20%	60.56%	56.68%
Cervical Cancer Screening (Pap Test)	71.16%	68.71%	61.07%
Childhood Immunization Status—Combo 10	37.47%	31.39%	35.22%
Annual Chlamydia Screening in Women	56.70%	59.05%	59.84%
Adolescent Immunizations—Combo 2	30.17%	33.33%	35.27%
HPV vaccine, 2 series by 13th birthday	31.14%	34.06%	37.82%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)			
Body Mass Index Percentile	83.46%	79.90%	80.84%
Counseling for Nutrition	62.47%	64.07%	67.32%
Counseling for Physical Activity	59.75%	59.30%	62.39%
Check-ups with Primary Doctor			
First 15 months: 6 or more visits	73.43%	78.96%	66.33%
Ages 3–6 years	72.24%	76.72%	72.28%
Adolescents Ages 12–21 years	58.85%	65.84%	54.38%
Prenatal/Postpartum			
Timeliness of Prenatal Care	90.73%	88.19%	82.29%
Postpartum Care Between 21–56 Days After Delivery	78.27%	70.83%	62.49%
Respiratory Conditions (Breathing & Lungs)			
Appropriate Testing for Children with Pharyngitis	83.37%	84.10%	79.56%
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	85.06%	86.37%	90.45%
Medication Mgmt for People with Asthma—Total 75%	37.70%	33.98%	37.82%
Use of spirometry testing to diagnose COPD	30.29%	30.92%	31.06%
High Blood Pressure and Heart Disease			
Controlling High Blood Pressure	60.58%	60.10%	58.86%
Persistence of Beta-Blocker after a Heart	79.12%	78.31%	75.87%
Comprehensive Diabetes Care			
HbA1c Testing	88.87%	89.35%	85.76%
Poor HbA1c Control- >9 **Lower is better	46.64%	46.03%	47.42%
Screening for Nephropathy	92.76%	91.16%	90.45%
Diabetes retinal Eye Exam	56.89%	55.42%	51.67%
Behavioral Health			
Effective Antidepressant Medication Management			
Acute Phase: remained on medication at least 84 days	50.58%	44.86%	49.31%
Continuation Phase: remained on medication at least 180 days	36.40%	29.55%	33.38%
ADHD Follow-up Visits			
Initiation Phase: follow-up visit within 30 days	42.10%	39.38%	44.72%
Continuation & Maintenance Phase: at least two additional follow-up visits within 9 months	53.75%	52.65%	58.84%

Committed to Member Experience

Child CAHPS® Results

CAHPS® Medicaid Child Category	2018 Select Health CAHPS® Results	2019 Select Health CAHPS® Results	2018 Child CAHPS® Quality Compass 75 th Percentile
Composite Measures			
Getting Care Quickly	92.53%	94.68%	92.56%
How Well Doctors Communicate	95.93%	96.22%	95.40%
Getting Needed Care	87.76%	88.78%	87.94%
Customer Service	90.06%	89.98%	90.58%
Overall Rating Measures			
Rating of Health Care	90.27%	89.67%	89.25%
Rating of Personal Doctor	90.60%	92.89%	91.28%
Rating of Specialist	91.34%	88.98%	89.30
Rating of Health Plan	91.77%	92.83%	89.06%

Adult CAHPS® Results

CAHPS® Medicaid Adult Category	2018 Select Health CAHPS® Results	2019 Select Health CAHPS® Results	2018 Adult CAHPS® Quality Compass 75 th Percentile
Composite Measures			
Getting Care Quickly	82.69%	86.11%	84.76%
How Well Doctors Communicate	93.97%	94.91%	93.11%
Getting Needed Care	88.08%	82.40%	85.19%
Customer Service	94.04%	N/A	90.03%
Overall Rating Measures			
Rating of Health Care	81.34%	76.33%	77.37%
Rating of Personal Doctor	87.02%	87.68%	83.80%
Rating of Specialist Seen Most Often	86.55%	N/A%	84.16%
Rating of Health Plan	84.37%	83.00%	80.19%
HEDIS® Measures			
Flu Vaccinations For Adults 18-64	40.33%	40.27%	43.30%
Doctor advised smokers or tobacco users to quit	78.54%	83.33%	80.87%
Doctor talked about medicines to help quit smoking	48.77%	47.06%	57.63%
Doctor talked about ways to quit smoking	50.98%	49.11%	49.68%