

# ProviderAlert

**To:** Select Health of South Carolina Providers  
**From:** Select Health Provider Network Management  
**Date:** March 23, 2023  
**Subject:** Change Healthcare ConnectCenter™ User Guide Link Updates

**Summary:** Effective 3/31/23, Change Healthcare will be updating all ConnectCenter Electronic Claims User Guide links throughout their provider systems and communication materials. They have also created a new video to assist providers with claims submission.

As a result of the Change Healthcare ConnectCenter electronic claims user guide links update, all former user guide links **will no longer work beginning 3/31/23**.

**Please note:** if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links. Please visit the Select Health **Electronic Claims Submission, Payment, and Remittance Advice Services** webpage for the updated links:

[www.selecthealthofsc.com/provider/claims-billing/electronic-billing-services.aspx](http://www.selecthealthofsc.com/provider/claims-billing/electronic-billing-services.aspx).

Change Healthcare has also developed a new video to assist with claims submission:

“Create A Claim” available at: <https://vimeo.com/manage/videos/791259989>.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Contact Center at **1-800-575-0418**.

As always, thank you for your partnership and the valuable services you provide our First Choice members.