

ProviderAlert

To: Select Health of South Carolina Physical, Occupational and Outpatient Hospital Therapy Providers
From: Select Health Provider Network Management
Date: June 2, 2023
Subject: Clarification: eviCore Authorization Management of Physical and Occupational Therapy

Summary: Based upon provider feedback, Select Health would like to provide clarification of eviCore healthcare prior authorization management for physical and occupational therapy services.

Effective for dates of service May 1, 2023, prior authorizations for physical and occupational therapy services are being managed by eviCore healthcare for Select Health members.

Please make note of the following:

- **The eviCore system has been updated to allow providers to submit requests utilizing the First Choice member ID or the 10-digit Healthy Connections Medicaid ID.**
- Prior authorization is not required for the following evaluation and re-evaluation codes, (limited to one visit every twelve months.)

97161 GP	97163 GP	97165 GO	97167 GO
97162 GP	97164 GR	97166 GO	97168 GO

- There is no change in the prior authorization process for the BabyNet program, prior authorizations will continue to be managed by Select Health via fax to **1-866-368-4562**.
- All other PT/OT services will be submitted to eviCore, via the provider portal, www.evicore.com or faxed to **1-855-774-1319** for prior authorization.
- Services authorized prior to May 1, 2023, do not require a new authorization until the current authorization expires or if additional services are needed.
- Authorizations are granted at the service level, not by CPT code.
 - Providers will receive the approval with a service level default code of *MSMOT* for occupational therapy and *MSMPT* for physical therapy with the number of approved visits and the approved time frame.
 - Continue to submit claims utilizing the applicable CPT code for the services rendered.

The eviCore portal (preferred method) is the quickest, most efficient way to request prior authorization and is available 24/7. For information about creating a user account, refer to the provider orientation training material located under Solution Resources (Musculoskeletal) at: www.evicore.com/resources/healthplan/first-choice-by-select-health/sc/first-choice-by-select-health-of-south-carolina-inc. For technical assistance with an existing eviCore user account, reach out to Web Support at portal.support@evicore.com.

For questions, please contact eviCore healthcare at **1-877-506-5193** or your Select Health Network Management Account Executive. If you do not know who your Account Executive is visit: www.selecthealthofsc.com/provider-network-management-account-executives.