

# ProviderAlert

**To:** Select Health of South Carolina Primary Care and Behavioral Health Providers

**From:** Select Health Provider Network Operations

**Date:** May 30, 2019

**Subject:** New benefit carve-ins for First Choice members

**Summary:** Effective July 1, 2019, the following services will be added to the Managed Care Organization (MCO) contract as covered benefits for First Choice plan members:

- **Acute inpatient psychiatric services** - services provided in a freestanding psychiatric facility.
- **BabyNet services** - early intervention services offered in this program build upon and provide support and resources to assist and enhance the learning and development of infants and toddlers with disabilities and special needs.
- **Opioid treatment programs (OTPs)** - program that provides evidence-based medication-assisted treatment (MAT) for members with Opioid Use Disorder.

## Acute inpatient psychiatric services:

Select Health will adopt the guidelines as outlined in the South Carolina Department of Health and Human Services (SCDHHS) Psychiatric Hospital Services Provider Manual, [www.scdhhs.gov/provider-type/psychiatric-hospital-services-070108-edition-posted-070108](http://www.scdhhs.gov/provider-type/psychiatric-hospital-services-070108-edition-posted-070108), revised 04/01/19. For providers offering these services, this means the following:

- Prior authorization is required for all admissions. Requests may be submitted via:
  - **Phone:** Contact Behavioral Health Utilization Management at 1-866-341-8765.
  - **Fax:** Complete the Behavioral Health Inpatient fax request form located on the Select Health website at: [selecthealthofsc.com](http://selecthealthofsc.com)>provider>Behavioral health>Behavioral Health forms and fax to 1-888-796-5521.
  - **On-line:** Through NaviNet, at [navinet.navimedix.com/sign-in](http://navinet.navimedix.com/sign-in). Go to prior authorization management.

A SCDHHS Certification of Need (CON) for Psychiatric Hospital Services for Children under 21 form must be completed for all members under age 21 admitted for acute inpatient treatment services in a free-standing psychiatric hospital. The form can be found on the Select Health website at: [selecthealthofsc.com>provider resources>forms](http://selecthealthofsc.com/provider/resources/forms).

Claims will be submitted on the UB04 claim form and will be reimbursed as follows:

- Department of Mental Health (DMH) free-standing psychiatric hospitals will be reimbursed based on the prospective payment system.
- All other free-standing psychiatric hospitals will be reimbursed based on the DRG reimbursement system.
- The \$25 inpatient admission copay would apply for members over the age of 18 who are not part of a federally recognized Indian tribe and/or pregnant.

#### **BabyNet services:**

Select Health will adopt the guidelines as outlined by South Carolina's Individuals with Disabilities Education Act (IDEA), Part C program, known as BabyNet.

- With the exception of continuity of care, services must be provided by providers who are Medicaid enrolled and contracted with Select Health.
- Referrals and requests for services will continue to be submitted through the local BabyNet offices. SCDHHS will send Select Health the Individual Family Service Plan (IFSP) and a file listing services that have been approved by BabyNet for First Choice members.
- Contact information for local BabyNet offices may be found on the SCDHHS website: [www.scdhhs.gov>BABYNET>Get More Information>For Children and Families>Find a BabyNet Office](http://www.scdhhs.gov/BABYNET/Get%20More%20Information/For%20Children%20and%20Families/Find%20a%20BabyNet%20Office).
- Claims will be submitted directly to Select Health for BabyNet services on a CMS 1500 claim form. Standard billing and coding guidelines will apply.

#### **Opioid treatment programs (OTPs):**

Select Health will adopt the guidelines as outlined in the SCDHHS Clinic Services Provider manual, [www.scdhhs.gov/provider-type/clinic-services-manual-110105-edition-posted-11012005](http://www.scdhhs.gov/provider-type/clinic-services-manual-110105-edition-posted-11012005), revised 05/01/19.

- With the exception of continuity of care, coverage must be provided by providers who are contracted with Select Health and enrolled with SCDHHS. If a

member has been treated by an out of network provider, we will work with providers and the member to transition to an in-network provider.

- Prior authorization is not required by Select Health for OTP services. However, members must meet certain requirements in order to qualify for treatment and seek treatment from an in-network provider. Consult the SCDHHS Clinic Services Provider manual for a list of these requirements.
- Medical necessity must be confirmed at time of admission by either a physician or advanced practice registered nurse (APRN), who is employed by or contracted with the OTP.
- OTPs are reimbursed for the following all-inclusive procedure and assessment codes according to the SCDHHS fee schedule:
  - H0047 - Medication-assisted Treatment Initial/Annual Assessment
  - H0020 - Methadone Maintenance Treatment
  - H0016 - Buprenorphine Maintenance Treatment
- Claims will be submitted directly to Select Health on a CMS 1500 claim form.

For additional information or general questions regarding these services, contact your Provider Network Account Executive or the Provider Contact Center at **1-800-575-0418**.

For acute inpatient psychiatric prior authorization questions, contact Behavioral Health utilization management at **1-866-341-8765**.

***Provider Network Account Executive listing:***

<b>Region</b>	<b>Name</b>	<b>Phone and Email</b>
<b>Lowcountry</b>	Ashkia Harman	1-843-709-8922 aharman@selecthealthofsc.com
<b>Lowcountry Border</b>	Mary Wasden	1-843-666-2521 mwasden@selecthealthofsc.com
<b>Midlands</b>	Kaye Steele	1-803-354-1231 ksteele@selecthealthofsc.com
<b>Upper Pee Dee</b>	Paige Watford	1-843-933-0276 pwatford@selecthealthofsc.com
<b>Lower Pee Dee</b>	Sarah Wilkinson	1-843-754-8847 swilkinson@selecthealthofsc.com
<b>Upstate Western</b>	Sarah Hipps	1-843-259-0482 shipps@selecthealthofsc.com
<b>Upstate Greenville</b>	Vonda Butler	1-803-609-8041 vbutler@selecthealthofsc.com

<b>Upstate</b>	Joyce Mahon	1-843-787-0056 jmahon@selecthealthofsc.com
<b>Hospital Services</b>	Dionne Green	1-843-666-4548 ddgreen@selecthealthofsc.com
<b>Behavioral Health – Upstate/Piedmont</b>	Kathy McLaurin	1-843-806-6708 kmclaurin@selecthealthofsc.com
<b>Behavioral Health – Lowcountry/Central</b>	Aimee Shivers	1-843-414-8365 ashivers@selecthealthofsc.com
<b>Ancillary Services (physical, occupational &amp; speech therapies)</b>	Ruth Sisson	1-843-509-2894 rission@selecthealthofsc.com

Thank you for your cooperation and for the valuable services you provide our First Choice members.