

ProviderAlert

To: Select Health of South Carolina Providers
From: Dr. Kirt Caton, Market Chief Medical Officer
Date: November 4, 2019
Subject: Pharmacy Prior Authorization Update

Effective December 4, 2019, the comprehensive list of Healthcare Common Procedure Coding System (HCPCS) codes for medications that require prior authorization will be updated and available on the Select Health website: www.selecthealthofsc.com/provider/member-care/pharmacy-prior-auth.aspx.

As a reminder, the procedure for medication requests containing HCPCS codes that require prior authorization is as follows:

- The provider or provider representative will submit a medication prior authorization request to the PerformRx prior authorization team via telephone/voicemail (1-866-610-2773), fax (1-866-610-2775), or the Select Health website ([Online pharmacy prior authorization form](#)).
- PerformRx will automatically send a fax to the requestor confirming receipt of the request.
- The HCPCS code that corresponds to the medication must be included in the request. If the HCPCS code is a miscellaneous code, the National Drug Code (NDC) number must also be included on the request.
 - If the HCPCS code or NDC number are not included in the request, the provider will be notified by PerformRx.
- PerformRx will review the request and make a determination within 24 hours of receipt. The approval or denial will be based upon prior authorization criteria developed in accordance with current clinical practice guidelines.
- PerformRx will communicate the final determination to the provider.
 - If the prior authorization request is approved, a fax will be sent confirming the approval.
 - If the prior authorization request is denied, a fax will be sent alerting the provider of the denial. A letter of denial will also be mailed to the provider office and a copy will be mailed to the member.
 - The denial letter will include a rationale for the denial, may suggest a trial and failure of a preferred medication, and instructions for submitting appeals.

For questions or concerns, contact PerformRx Pharmacy Services at 1-866-610-2773.