





Helping providers stay ahead

Special Edition!

Get to know your Select Health of South Carolina leadership!

Select Health of South Carolina is the state's oldest and largest Medicaid managed care organization and part of the AmeriHealth Caritas Family of Companies. Providing access to high-quality health care for more than 350,000 South Carolinians requires commitment, devotion, and teamwork focused on positive health outcomes — teamwork that includes our 600-plus associates and the more than 10,000 partners in our provider network. It also requires a strong leadership team. We are proud to share with you the most recent updates to our leadership team:



MIKE JERNIGAN

After 19 distinguished years with AmeriHealth Caritas, it is with both sadness and gratitude that we announce **Mike Jernigan** has decided to retire. Mike will continue to work for the company in a part-time capacity through the end of the year, transitioning from his current role as Regional President into a special advisory role supporting our Chairman and CEO, Paul Tufano.

In 1995, Mike founded Select Health of South Carolina and First Choice, the state's first Medicaid health plan, to provide access to quality care and improved health outcomes for South Carolinians. Under Mike's mission-driven leadership, Select Health became the top-rated Medicaid managed care organization in the state and

continues to hold that distinction year after year.

Please join us in thanking Mike for his many years of astonishing leadership and wishing him well as he embarks on this exciting new chapter.



REBECCA ENGELMAN

We are pleased to announce that **Rebecca Engelman**, formerly Market President of Select Health of South Carolina, **succeeds Mike Jernigan** as **Regional President of AmeriHealth Caritas Southern Region**.

Rebecca has been with Select Health of South Carolina since 1996 and has played a key role in leading the organization in areas of medical management, quality, and health plan operations. She served as Market President for AmeriHealth Caritas Louisiana between 2013 and 2015 and Market President for Select Health since 2015.

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COURTNAY THOMPSON

We are also pleased to announce that **Courtnay Thompson has** assumed the role of Market President for Select Health of South **Carolina.** Courtnay will be responsible for the strategic direction, leadership, and daily operations of Select Health.

Since joining our company in January 2009, Courtnay has served in a number of roles. As a registered nurse, Courtnay served in utilization management (UM) roles and as a Business Operations Analyst. She was also a Director of Clinical Program Analytics for AmeriHealth Caritas and most recently served as Select Health's Director of Plan Operations and Administration.



DR. KIRT CATON

Kirt Caton, M.D., Select Health of South Carolina's Market Chief Medical Officer (CMO). As Market CMO, Dr. Caton will be responsible for market-based clinical leadership and execution of all health care affordability and clinical quality initiatives designed to achieve our business goals.

Dr. Caton joined Select Health in March 2013 and has been serving as our Medical Director for Utilization Management (UM).

Prior to coming to Select Health, Dr. Caton spent the entirety of his career practicing medicine in South Carolina. He worked as a private practice physician with Palmetto Primary Care Physicians (PPCP), a large medical group in the Lowcountry. He also served as an Adjunct

Professor of Family Medicine at the Medical University of South Carolina.

Dr. Caton completed an undergraduate degree in biology with a minor in chemistry at Charleston Southern University, his medical degree at the Medical University of South Carolina, and an internship and residency in family medicine with Trident Family Medicine. He is board-certified in family medicine.



DR. NATE PATTERSON

As Director of Quality Management, Nate Patterson, Ph.D., will lead Select Health's Quality program, providing primary oversight and responsibility for compliance with state regulations and the National Committee for Quality Assurance, quality of care investigations, and all other inter-departmental activities related to our quality initiatives.

From 2011 to 2016, Dr. Patterson, worked with the South Carolina Department of Health and Human Services (SCDHHS) in positions ranging from Project Director for Financial Alignment Demonstration, Policy Director for Managed Care, and Program Director for Health Service.

Most recently, he served as Director of the South Carolina Institute of Medicine and Public Health. Since 2015, Dr. Patterson has served as an Adjunct Professor of Health Politics with the Arnold School of Public Health at the University of South Carolina, where he also worked as Informatics Manager and Program Coordinator prior to joining SCDHHS.

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ELIZABETH "ADDIE" BORS

Addie Bors has joined our Leadership team as Director of Community Education and Outreach. In this position, Addie is responsible for the development and execution of the plan's marketing strategy to ensure achievement of statewide membership goals, as well as the delivery of plan-defined messages to Medicaid beneficiaries and plan members throughout the state. In addition, she is responsible for achieving and maintaining positive relationships with key community organizations and stakeholders. Addie will be

based at our First Choice Community Center in Columbia.

Prior to coming to Select Health, Addie worked with Molina Healthcare of South Carolina as its Member Engagement Manager and Blue Cross Blue Shield of South Carolina as Wellness Supervisor and consultant. She also worked as an employee Wellness Coordinator for Bon Secours St. Francis Hospital in Hampton Roads, Virginia, and as an exercise physiologist specializing in cardiovascular, pulmonary, and industrial rehabilitation at Spartanburg Regional Medical Center.

We are in an exciting time in our organization, and in the health care industry. Select Health's leadership and team of associates are eager to continue to innovate and challenge the traditional ways of doing things and expand our mission of helping people get care, stay well, and build healthy communities.

Fraud, waste, and abuse contact information

To report or refer suspected cases of fraud, waste, and abuse, contact:

 Select Health Fraud, Waste, and Abuse Hotline
(secure and confidential, available 24 hours a day, seven days a week):
1-866-833-9718
Mail: Special Investigations Unit 200 Stevens Dr.
Mail Stop 13A
Philadelphia, PA 19113

 Select Health Compliance Hotline (secure and confidential, available 24 hours a day, seven days a week): 1-800-575-0417

Providers may also report suspected fraud, waste, and abuse to:

South Carolina Division of Program Integrity Fraud and Abuse Hotline:

Phone: 1-888-364-3224Fax: 1-803-255-8224

• Email: fraudres@scdhhs.gov

 Mail: South Carolina Fraud Hotline Division of Program Integrity P.O. Box 100210 Columbia, SC 29202-3210

Notice of nondiscrimination

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Language services

If your primary language is not English, language assistance services are available free of charge. Call **1-888-276-2020 (TTY 1-888-765-9586)**.